

The Truth About Conduit

There has been a lot of discussion among industry professionals about this new method of ordering and delivering status certificates. Not all of the opinions are supportive. Some complain that the costs of printing have been passed on to the requestor. Others believe that the charge for ordering and delivering electronically are unfair. So, for the record, let's look at this revolutionary new paperless delivery method.

The requestor of a status certificate goes on-line and fills out an electronic form and makes an electronic payment. That electronic form is forwarded to our office where it triggers the status certificate preparer to create the status certificate. The completed status certificate is sent electronically to our Office Administrator who reviews the certificate for accuracy and uploads the final document back to Conduit. Total time that has elapsed from their request to our delivery averages less than two days! Total pieces of paper that were printed are two, and they are printed only because the Condominium needs a paper copy for their file!

The requestor now receives an email that their documents are ready for download. They go on-line and download the documents and can easily forward them to their lawyer, and their real estate agent, and anyone else that they feel needs them. Still only two pieces of paper have been used to process this document that is more than 100 pages on average, and can be more than 400 pages. No one has had to go and start their car and drive all over the city to pick up the document and deliver it to every office that needs it. There have not been three more copies made for each of the parties and the bank. The carbon footprint is near zero. Our clients have downloaded more than 6445 documents which translate into more than half a million pages without needing to print a single page!

The requestor has paid \$25.00 plus tax for this order and delivery method. They have saved all of the usual courier charges and at the same time chosen an environmentally responsible way of doing business. Any person who thinks that there is something wrong with this way of meeting the needs of the Condominium Act 1998, needs to progress to the electronic world. For those who still like the feel of paper, may we suggest that you use it in its intended form, and go out and hug a tree!